

# Privacy statement

January 1 2020

Responsible within the meaning of the General Data Protection Regulation ('GDPR') for the acquisition, treatment and use of personal data through the services of High-End Nanny Service from Kids Party Planner, Kids Party Planner is located at Zekeringstraat 17A, 1014 BM Amsterdam, with Chamber of Commerce 50487051.

High-End Nanny Service takes the privacy of its business relations, parents, children and nannies very seriously. The acquisition, handling and use of personal data by High-End Nanny Service is necessary for the performance of the services of High-End Nanny Service and only in accordance with the relevant legal provisions regarding personal data and the provisions in this privacy statement. Personal data means the personal information of an identified or identifiable natural person, for example his name, address, telephone number, e-mail address (es), date of birth, place of birth, type of identification and BSN. Please read this privacy statement carefully. This document describes the nature, scope and purpose of the collection, processing and use of data of persons who want to book a mobile kids corner or a flexible nanny through the services of High-End Nanny Service, through the services of High-End Nanny Service want the babysitting service provider to be linked (\* to user). For further questions regarding the handling of High-End Nanny Service with personal data, please contact High-End Nanny Service on 020 - 760 76 61 during office hours or by email to [office@highendnannyservice.nl](mailto:office@highendnannyservice.nl).

\* In this statement linking means the establishment of an assignment agreement between user and nanny

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## Article 1: Privacy statement for user

If you as a user book a nanny via High-End Nanny Service, High-End Nanny Service collects the following personal data and information that is necessary to perform the services you have ordered. We store the following items:

1. First name, last name, email address, telephone number, address information, family composition and preferred payment method;
2. The nature of services booked, as well as the duration of the services booked in hours; information about the once-only or repetition of the service;
3. The number and month and year of birth of your child (ren);
4. Optional and insofar as you have passed on to the nanny yourself: details of the children (such as allergies, dietary requirements, bed times and the like).
5. Communication history with High-End Nanny Service and the nanny;

High-End Nanny Service uses the aforementioned data for the realization of a booking (request) for a babysitting service (provision) by a nanny. The age of the nanny, her experiences and qualities and the travel distance to the location of the babysitting address are also used.

If the activities of High-End Nanny Service lead to the conclusion of a Babysitting Agreement between you and a nanny, High-End Nanny Service will process and use the data from your application form as further described in the applicable "general conditions for babysitter". , with the aim of enabling payment as well as the necessary aftercare.

High-End Nanny Service stores the service booked by you and completed by a nanny, as well as the time sheet drawn up on behalf of the nanny, in order to provide you with access to this information at a later time.

As part of our services, we may contact you by telephone to assist you with making a booking or to explain our services in person or to answer questions.

Existing customers will receive commercial communications from High-End Nanny Service, for which your data, bookings and additional information are collected, processed and used by High-End Nanny Service, to better understand your preferences and the information that may be of interest to you for further provide services. You can unsubscribe at any time by clicking on “unsubscribe” in the email.

Your data will be kept for possible future services, but will be deleted immediately after the service has ended if you explicitly indicate this to us.

The above-mentioned use and processing of your personal data by High-End Nanny Service only takes place insofar as this is for the connection whether aftercare of the babysitting service is necessary between you and a nanny, or insofar as further use is regulated or permitted by this privacy statement.

Photos and videos received or sent by us are encrypted to ensure the safety of your children. Text messages can be read afterwards by the High-End Nanny Service team to assist in any conflicts between you and a nanny and to ensure the safety of your children and our nannies.

## **Article 2: Privacy statement for nanny**

If you register as a nanny with High-End Nanny Service, High-End Nanny Service obtains, processes and uses the following personal data from you to provide the services you have requested. This processing is necessary to establish a match and possibly a Babysitting Agreement between you as a nanny and a user:

1. First name, last name, email address, street, zip code and city, date of birth.
2. Information about your references, in what nature and extent you have experience as a nanny, information about the means of transport that are available to you, a (possible) Statement

regarding behavior, your bank account number, your knowledge of the Dutch language (or knowledge of other languages), information about the possible work area and working hours, and the

possibilities to contact you (mobile phone, mobile phone with internet access, internet access);

3. Profile picture (which will only be made public after your explicit permission);

4. Communication history with users (parents or legal representatives).

High-End Nanny Service stores the aforementioned data in a nanny profile accessible to you, in the context of the payment of the babysitting activities associated with nanny by High-End Nanny Service.

Photos and videos received by us are encrypted to ensure the safety of the children. Text messages can be read afterwards by the High-End Nanny Service team to assist in any conflicts between you and a parent and to ensure the safety of the children and our nannies.

Your data will be kept for possible future services, but will be deleted immediately after the service has ended if you explicitly indicate this to us.

### **Article 3: Provision of information and removal**

You have the right to request the data that High-End Nanny Service has stored about you. In addition, you have the right to correction and objection of your, incorrect, personal data as well as the deletion of illegally obtained or stored personal information. For objection, correction or deletion of your data, please contact [office@kidspartyplanner.nl](mailto:office@kidspartyplanner.nl). Where appropriate, we will ask audit questions to ensure the security of your data.

You have the right to file a complaint with the Dutch Data Protection Authority if you believe that High-End Nanny Service would not comply with the requirements of the GDPR. High-End Nanny Service reserves the right to change this privacy statement at any time.